

VIET TRAN

SOFTWARE ENGINEER

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Detail-oriented and motivated Software Engineer with a solid foundation in programming and Fullstack web development. Experienced in B2B marketing and sales support, offering a unique blend of technical problem-solving and strong communication skills. Proven ability to thrive in collaborative environments and deliver practical, client-focused solutions.

AREA OF EXPERTISE

MERN-stack (MongoDB Atlas, Express, React, Node.js), Javascript, Python, SQL, Java, Flask, React Native

KEY ACHIEVEMENTS

- **JobScout – Fullstack Web Application & Mobile Version**
 - Scraped and aggregated data for 10,000+ job listings across 6 platforms, ensuring up-to-date results for users.
 - Integrated GPT-3.5-Turbo API to automate cover letter generation, reducing user effort by 80% and improving job application efficiency.
 - Implemented secure authentication and session management processes.
 - Used SCRUM methodology to drive timely project milestones and improve team collaboration.
- **Car Bidder - Car Dealership Application**
 - Developed the Car Offer Application at Drivalia (LeasePlan) to address inefficiencies in the used car sales process, streamlining operations and enhancing customer experience.
 - Designed and implemented a customer-friendly form system for submitting car details and images, improving user engagement and projected to boost form submission rates by 45–65%, potentially driving increased sales.
 - Led the development of an admin panel for verifying and managing submissions, saving an estimated 10 minutes per customer interaction and improving operational efficiency.
 - Optimized workflows through the app's automation features, reducing manual effort and enabling faster communication between customers and business partners.

PROFESSIONAL EXPERIENCE

Drivalia Future Store - Sales Support & Web Application Development **July 2024 - Present**

- Assist customers in finding their ideal vehicle by providing expert advice and personalized recommendations.
- Proactively identifying development opportunities and implementing effective technical solutions

Marketeer - Trainers' House **Nov 2022 - March 2023**

- As a B2B meetings booker, my job is to schedule and organize meetings between businesses and consult the needs of them

EDUCATION **Aug 2023 - May 2027**

Information and Communication Technologies

Metropolia University of Applied Sciences

- Major in Software Engineering

ADDITIONAL INFORMATION

- **Languages:** English, Vietnamese, Finnish (native)
- **Certifications:** CS50's Introduction to Computer Science, Introduction to Web Development with HTML5, CSS3, and JavaScript